Dear Mariner's Cove Member,

The Board does not have office hours. Therefore, all our phone numbers and emails are listed on the office door, and on the board of director's bulletin board outside of the clubhouse. We have included medical emergency contacts, and the Estero Post Office phone number below.

**Emergencies** - If there is a Mariners Cove true emergency, this is the only time that members should be knocking on a board members door. Please remember this is our home too, and we also enjoy our privacy. We all have significant others that should not be placed in any awkward situation. If it is not an emergency, please do the following;

**Non-emergencies** - Comments/Concerns can be found on line at marinerscoveestero.com and in the clubhouse. Complete the form and place it in the office slot or mail it to Mariner's Cove HOA, 20700 Basin Drive, Estero, FL 33928. You may also scan the form and mail to: <u>marinerscoveestero@gmail.com</u> Please make sure to sign and date the form. A board member checks mail and goes to the office once a day.

**Simple Questions** - members can email the Board at marinerscoveestero@gmail.com, phone a board member, leave a message with name, number and question needing answer. You will receive a phone call or email at the board members convenience for an answer to your question/s. If the question needs a response from the management company, the question will be forwarded to them.

## PLEASE DO NOT TXT BOARD MEMBERS.

## Estero Post Office phone number is 239-390-0823

**IF anyone has a medical emergency, CALL 911 OR PLEASE GO TO ER OR URGENT CARE.** Do not contact a board member for any medical emergencies. We are not trained to handle medical emergencies.

We have given you some suggestions below for urgent cares and hospitals.

## **Urgent Care Center of Southwest Florida**

## **Bonita Community Health Center**

10201 Arcos Avenue Ste 105		3502 Health Center H	3502 Health Center Blvd	
Estero, FL 33928		Bonita Springs, FL 34135		
Phone number 239-333-2273		Phone number 239-949-1050		
Monday	8:00 am - 7:00 pm	Monday	7:00 am - 7:00 pm	
Tuesday	8:00 am - 7:00 pm	Tuesday	7:00 am - 7:00 pm	
Wednesday	8:00 am - 7:00 pm	Wednesday	7:00 am - 7:00 pm	
Thursday	8:00 am - 7:00 pm	Thursday	7:00 am - 7:00 pm	
Friday	8:00 am - 7:00 pm	Friday	7:00 am - 7:00 pm	
Saturday	9:00 am - 5:00 pm	Saturday	8:00 am - 4:00 pm	
Sunday	9:00 am - 4:00 pm	Sunday	8:00 am - 4:00 pm	

You can also go to the following ER's, opened 24 hours a day;

Lee Memorial Health Park – 9981 South Health Park Drive, Fort Myers

Lee Health Coconut Point - 23450 Via Coconut Point, Estero

NCH North Naples Hospital – 11190 Health Park Blvd, Naples

NCH Healthcare Bonita- 24040 S. Tamiami Trial, Bonita Springs

Regards,

Mariner's Cove Board of Directors